

Housing Support

If you live in public housing, community housing or an Aboriginal Housing Victoria property, BeyondHousing can help you to settle into your new tenancy or keep your existing tenancy.

If you work with us, we will value your participation, goals and decisions.

Social Housing Advocacy & Support Program (SHASP)

This program is for community and public housing tenants who are:

- At risk of losing their tenancy
- Starting a new tenancy.

Things we can do include:

- Explain your rights and responsibilities
- Liaise and negotiate with your landlord
- Develop a case plan to help you achieve your goals
- Help with your housing needs
- Refer you to other services if you need extra help
- Give you a voice to sort out your housing issues
- Represent your interests with your landlord or at Victorian Civil & Administrative Tribunal (VCAT).

BeyondHousing respects your privacy, your dignity and your culture. We are a Child Safe organisation and all offices are disability accessible. Interpreter services are also available. All services are free of charge.

Aboriginal and Torres Strait Islander Support Program (ATSI)

This program is for people who are at risk of losing their tenancy and are:

- Current tenants of Aboriginal Housing Victoria
- Public housing tenants who identify as being Aboriginal or Torres Strait Islander.

The program provides free and independent support which is delivered in a confidential, culturally appropriate, and non-judgemental manner.

Things we can do include:

- Developing case plans to sustain your existing housing
- Providing advocacy to address your immediate housing needs
- Referring you to specialist support that can provide additional assistance
- Giving you a voice in addressing your housing difficulties
- Providing advocacy at Victorian Civil & Administrative Tribunal (VCAT) hearings
- Providing financial assistance to keep your tenancy going.

To access either service, please contact any BeyondHousing office.

For further information visit our website beyondhousing.org.au or email us at info@beyondhousing.org.au.



Office hours

Monday to Friday
9am – 5pm

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Wodonga
PO Box 761, 3689
(02) 6055 9000

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Wangaratta
PO Box 273, 3676
(03) 5722 8000

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Seymour
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For further information

Visit our website

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