

Need Urgent Assistance? Please Call
1800 825 955



Support plan tailored to Judy's needs

May 2018

As if Judy wasn't facing enough challenges suffering from several chronic illnesses including heart and lung issues, a recent cochlear implant and total deafness; in December 2017 her home was so badly damaged in the Stanhope floods that it had become uninhabitable.

The upheaval of moving and losing all her contents caused Judy additional stress and the house she was allocated through the Department of Health and Human Services (DHHS) also presented issues for her health.

"I was feeling depressed and unsupported after losing my house and contents and I was frustrated by the lack of maintenance on the house that DHHS had allocated to me," Judy said.

"BeyondHousing has been terrific.

"They got Vinnies to donate me some essential furniture, they had DHHS install a new TV aerial then they organised a NILS Loan from FamilyCare for a brand new teletext TV and they even delivered and installed the TV set for me.

"It was uncomfortably hot in the house and I suffer from asthma so my Case Manager advocated with my GP to write a referral, he took it to DHHS Housing and they installed a new split system air-conditioner.

"I would recommend to anyone else that may need support with their housing that they ask for a referral to BeyondHousing as they have given me excellent support."

Judy

Need Urgent Assistance? Please Call

1800 825 955



“When I received a notice of demand from my gas company for an unpaid bill from my flooded home, my Case Manager negotiated with the gas company and they wiped the bill. I had to re-register my dog in the new district and my Case Manager completed the paperwork and facilitated the payment for me.

“I am now happy and comfortable in my house thanks to BeyondHousing’s support.

“I would recommend to anyone else that may need support with their housing that they ask for a referral to BeyondHousing as they have given me excellent support.”

Judy was supported through the Tenancy Plus program. This program aims to prevent homelessness and support tenants to stay in housing. Tenancy Plus support providers work with you to create a support plan that is tailored to your needs and goals. They also connect you to a range of other support services in your local area.