

Need Urgent Assistance? Please Call
1800 825 955



Seek help early, says Neil

May 2018

“If you are struggling, use the services available to you and use them early so that your situation doesn’t get worse.”

That’s the advice from Neil who said after being concerned for his future when he lost his job, he now feels fantastic to have a safe, secure rental property and to have saved his family extended stress.

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Neil who is 30, had worked all his life until he lost his job last year.

“You pay your taxes and they go to providing services like this, to help when you are struggling – that’s what they are there for. I’ve never had to ask for help before, so I know people resist doing it but doing it early could stop your situation from getting worse, so I’d encourage people to ask for help,” Neil said.

When he lost his job, he found his Centrelink payments were barely covering his rent. A BeyondHousing worker negotiated with the property manager at Neil’s real estate agency, who agreed to hold-off on action terminating Neil’s rental agreement.

We worked with him for five months, in which time Neil found another part-time job and worked with the real estate agency on a re-payment plan.

He was recently paid-up a week in advance with his rent and his role has evolved into a full-time position with a company that values Neil as a member of staff.

Neil was supported by BeyondHousing through the Sustaining Tenancies at Risk (STAR) program. We helped him negotiate with the real estate agency, plan his finances and connected him to other support services.