

› Community Housing

Well-maintained, affordable housing options for individuals and families on low to moderate incomes across the Ovens Murray and Goulburn regions. We focus on matching renters with suitable homes, fostering long-term sustainable tenancies, and partnering with community organisations to provide additional renter support services.



How it works

- ➔ **Rent calculation:** As a guideline, should not exceed 30% of total household income.
- ➔ **Eligibility:** You must qualify for Commonwealth Rent Assistance or Victorian public housing.
- ➔ **Application Process:** To register for housing, you must apply online using the Victorian Housing Register Application through myGov.

Scan the QR code to go to the myGov website. Sign in or create an account, it should only take a few minutes.



- ▶ Go to 'My Account' and select 'Linked Services'
- ▶ Scroll down the list to 'HousingVic Online Services'
- ▶ Click 'Link' and open 'HousingVic Online Services'
- ▶ Select 'Victorian Housing Register application', fill it out and attach any required documents (a copy will be emailed to you)

If you don't want to apply online, we can assist you in completing a 'Register of Interest Application' at one of our offices.

Seymour

T 03 5735 2000
F 03 5799 2138

54 Tallarook St,
Seymour VIC 3660

Shepparton

T 03 5833 1000
F 03 5831 8918

49 Stewart St,
Shepparton VIC 3630

Wangaratta

T 03 5722 8000
F 03 5722 4964

40 - 42 Rowan St,
Wangaratta VIC 3676

Wodonga

T 02 6055 9000
F 02 6056 4527

Level 4, 111-113 Hume St,
Wodonga VIC 3690

For help after hours,
call 1800 825 955

Beyond housing

Not homeless



beyondhousing.org.au

Beyond housing

› Our Services

Finding you a place to **Be** at home



We'll *Be* there to guide and support you through your housing journey with compassion, respect and expertise.



➤ Homelessness Services

If you are in immediate need of housing, we're here to assist. For short-term housing solutions, we'll schedule an appointment within five days with a referral to one or more of our below programs.

Initial Assessment and Planning (IAP)

We offer guidance and resources, including immediate needs assistance with:

- ✓ Food
- ✓ Accommodation and social housing information
- ✓ Referrals for additional support
- ✓ Personalised case management

Housing Establishment Fund (HEF)

For financial aid with housing, HEF provides support for:

- ✓ Rent payments
- ✓ Crisis accommodation

Provision of funds is subject to guidelines.

➤ Housing Support

We offer support for those in social housing or Aboriginal Housing Victoria properties, with the below two key programs which both emphasise respectful, confidential, and independent support.

Tenancy Plus Program

For social housing renters at risk of losing their tenancy or starting a new one. Services include:

- ✓ Rights education
- ✓ Landlord negotiation
- ✓ Goal setting for a stable tenancy

Aboriginal and Torres Strait Islander Support Program

Aimed at AHV renters and social housing renters of Aboriginal or Torres Strait Islander descent at risk of losing their tenancy. The focus is on culturally sensitive support, including:

- ✓ Advocacy
- ✓ Housing assistance



➤ Private Rental Support

We offer the following programs to help people facing challenges in the private rental market.

Private Rental Assistance Program (PRAP):

Aiding those in private rentals, caravans, or rooming houses who are struggling financially.

- ✓ Rental history
- ✓ Find suitable housing
- ✓ Provides financial aid
- ✓ Other services as needed

Private Rental Assistance Program Plus (PRAP+)

PRAP Plus is for people in private rentals who are at risk of losing their rental or starting a new one.

- ✓ Rights education
- ✓ Rental provider negotiation
- ✓ Goal setting for a stable rental

Tenancy Assistance and Advocacy Program (TAAP)

For those facing issues with landlords or VCAT, particularly if financially disadvantaged or affected by family violence.

- ✓ Information
- ✓ Document review
- ✓ Dispute resolution
- ✓ VCAT preparation
- ✓ Repair paperwork assistance
- ✓ Referrals

Sustaining Tenancies at Risk Program (STAR):

Helping renters at risk of losing their private rental.

- ✓ Rights education
- ✓ Negotiation with landlords
- ✓ Budgeting
- ✓ Financial assistance



For urgent support contact any of our offices.

For after hours call 1800 825 955